

State of Vermont
Office of Vermont Health Access
312 Hurricane Lane, Suite 201
Williston VT 05495-2807
www.ovha.vermont.gov

[Phone] 802-879-5900
[Fax] 802-879-5651

Agency of Human Services

To: Enrolled Providers

From: The Office of Vermont Health Access (OVHA)

Date: May 5th, 2010

Re: Unique IDs to replace Social Security numbers for claims and ID cards

Unique identification numbers (UID) will be used for each beneficiary starting October 1, 2010. The UID will help protect our members' personal information by removing Social Security numbers currently used on ID cards and claims submissions.

New health plan ID cards will be mailed to all beneficiaries in September; however, **do not begin billing with the new ID number until October 1.**

To facilitate this transition, our automated eligibility verification systems will allow providers to check eligibility using a Social Security number or the unique ID number. If you only have access to a member's Social Security number, these automated systems will provide you with the unique ID number for your claim

- Online Transaction Services
<http://www.vtmedicaid.com/Interactive/login2.html>
- HP Voice Response System/Malcolm
1-800-925-1706 (instate) or 802-878-7871.

The OVHA will be communicating the change to providers and beneficiaries in various ways over the next several months. The next edition of The Advisory <http://www.vtmedicaid.com/Downloads/bulletins.html> will include a small poster about the new UID cards. We would appreciate your help by prominently displaying the poster in your pharmacy.

